# FOCAL DESIGN TERMS & CONDITIONS

## Design Agreement:

Final agreement on the designed project is outlined in the final draft of the drawings supplied by Focal Designs via email - during the design process between the customer & Focal Designs. A 10% design and administration deposit covers the work completed in this phase.

Once the design is complete and agreed, there will be a second deposit of 40% of total agreed price required for the order of raw materials & the booking of trades required to complete the project. Any changes to the design or scheduled dates from this point onwards are subject to additional charges.

## Payments:

All payments to be made via BACS detailed on the Invoices supplied by Focal Designs with in the dates specified.

## Build & Supply:

All goods will be machined & assembled offsite and delivered when ready or by an agreed date confirmed via email. A further 20% progress payment will be due with the delivery of the goods.

### Delivery of Goods:

Sufficient access to the property where the goods are being delivered must be granted by the customer. This includes having enough space cleared for temporary storage prior to the installation process. Access to power and water should also be made available.

Focal Designs will be responsible for providing all protection and equipment required for the installation.

### Installation:

Installation of completed works will be carried out onsite within the allocated days communicated via email. Focal Designs are responsible for the cleaning of any mess created by the works and will ensure areas are left tidy once the installation has been completed. Once complete. A final outstanding payment will be due.

### Completion:

A small portion of the final payment may be withheld by the client until minor finishing touches (referred to as snagging & are agreed on by both parties) are completed.

Declaration of agreement:

Customer Copy

Date:

Signature: